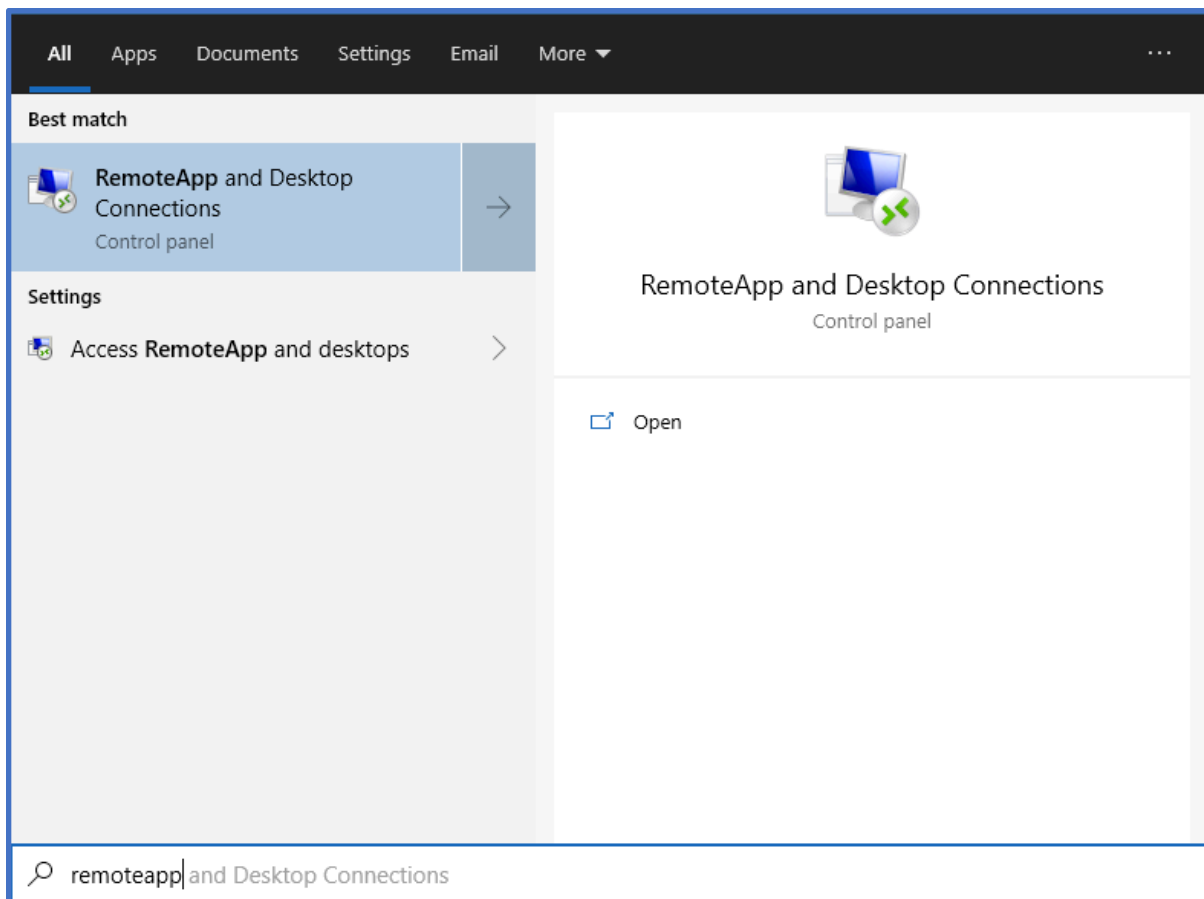




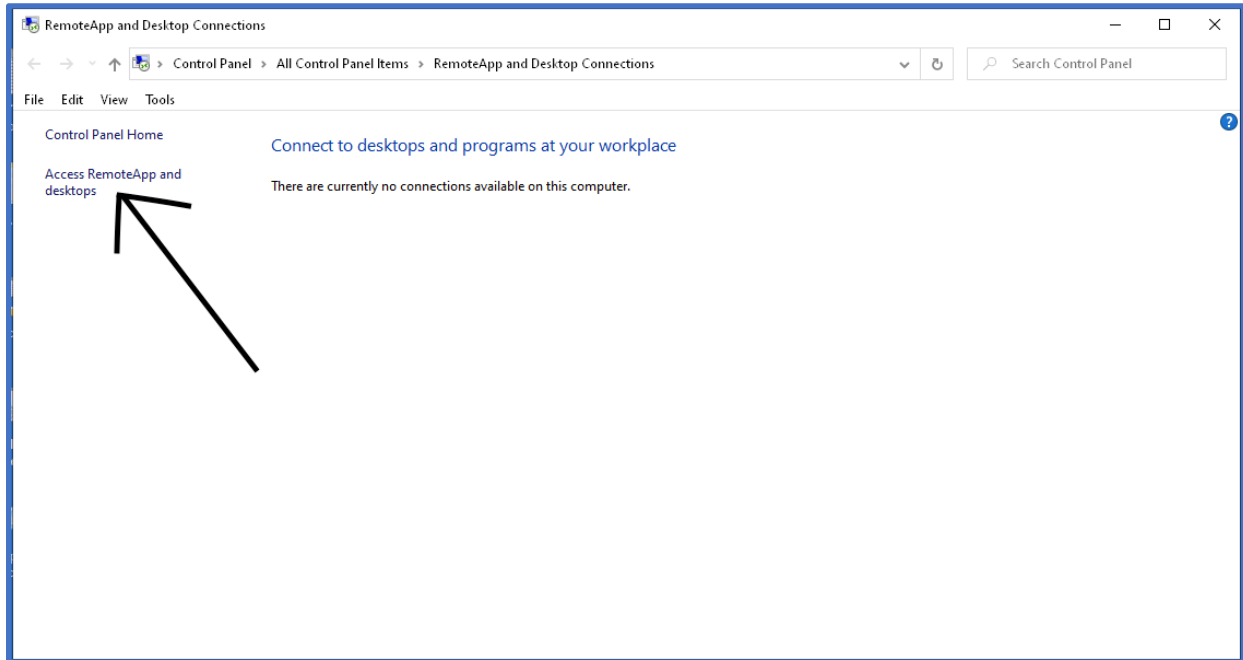
Kemp's Case Works, Inc.

Easy Application Startup

Windows 10 users have an easy method of making Prime available on their workstation. This can make the applications that are available in the Portal show as icons in your Start Menu or on your taskbar for quick and easy starting. To start, open the Windows start menu and type 'RemoteApp' to search for the settings:



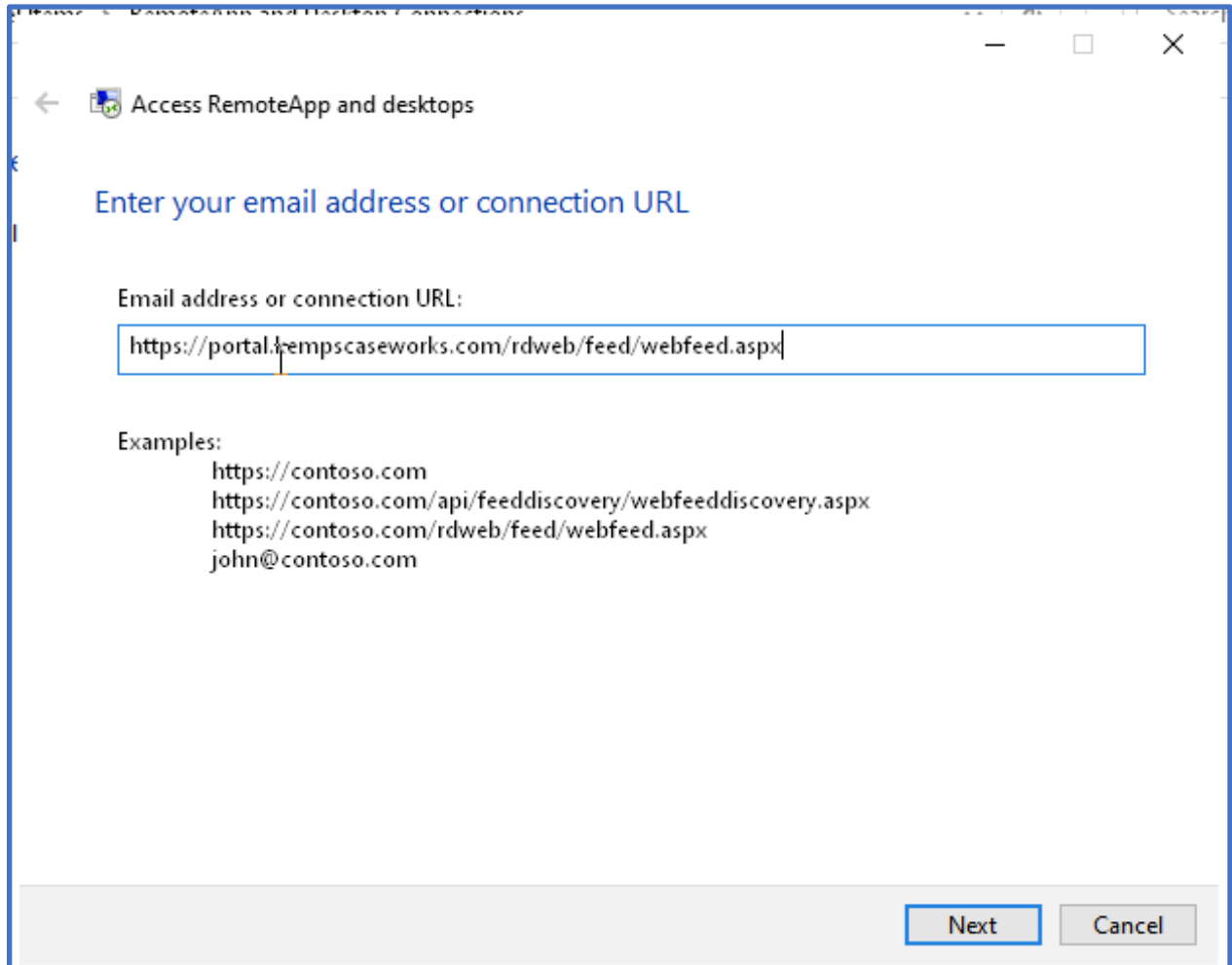
Choose the “RemoteApp and Desktop Connections-Control Panel” option. In the “RemoteApp and Desktop Connections” settings pane, choose the “Access RemoteApp and desktops” options on the left:



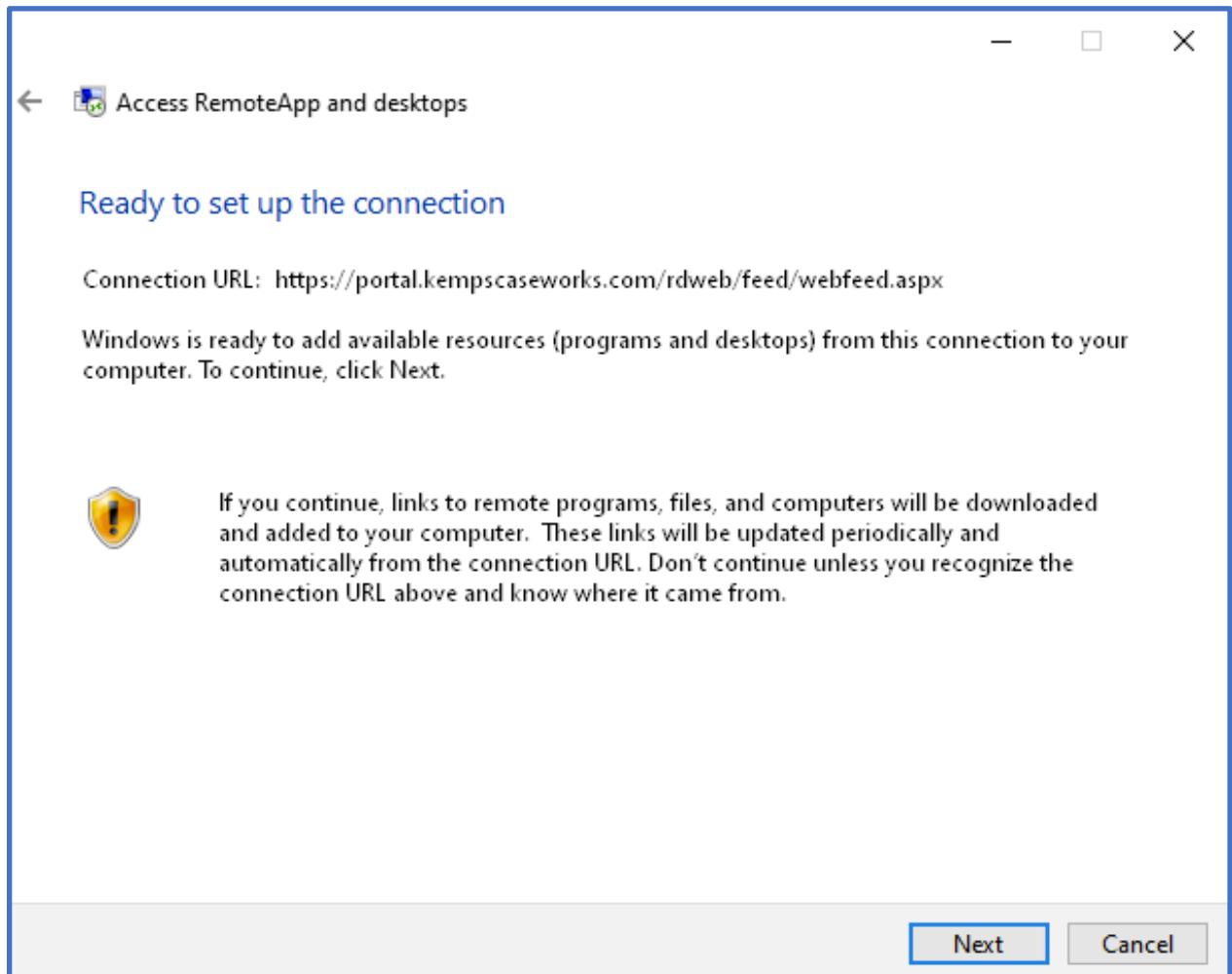
When prompted for an email address or connection URL, enter:

<https://portal.kempscaseworks.com/rdweb/feed/webfeed.aspx>

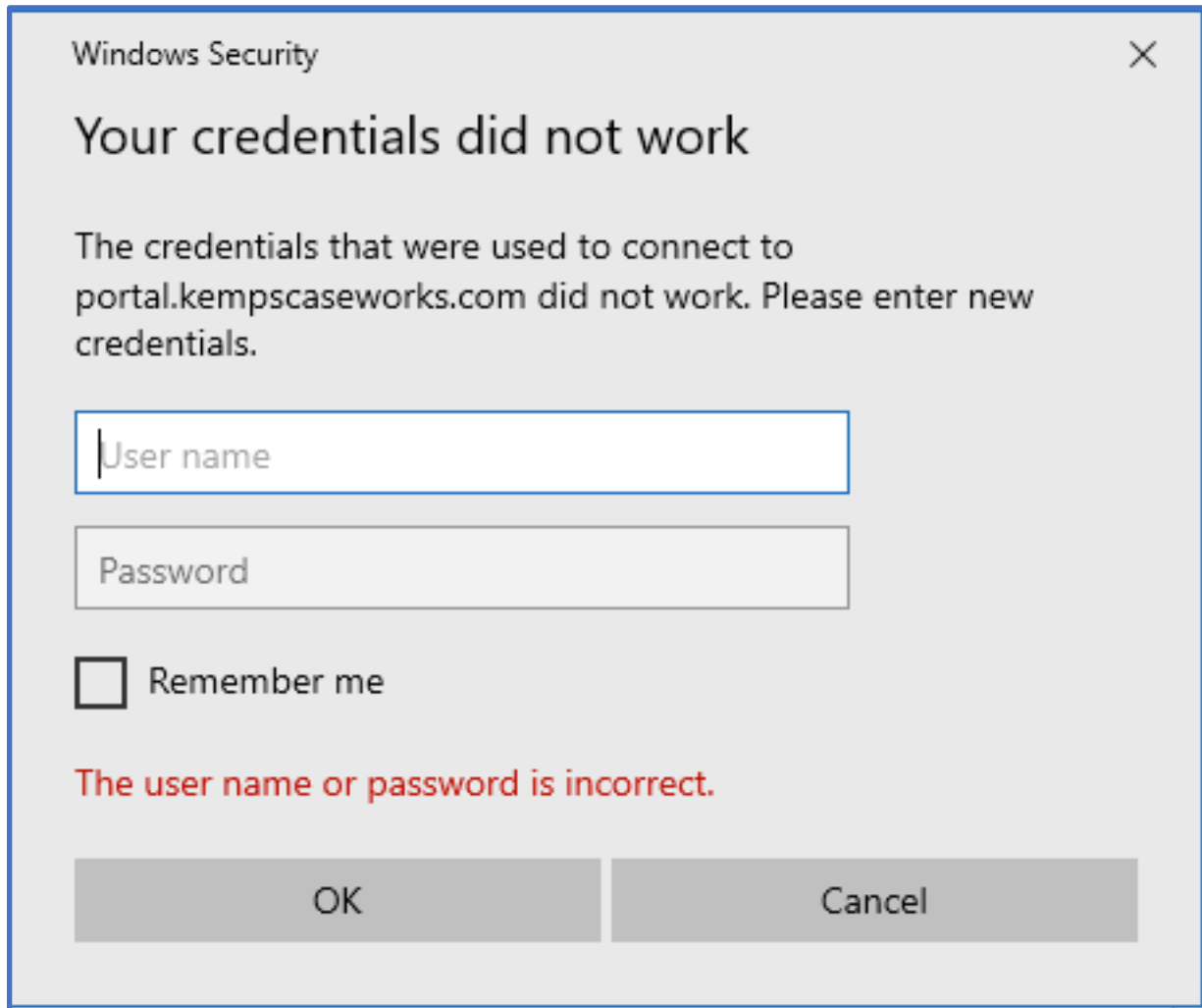
then press next:



You'll be warned that Windows is ready to add connections for you. If you agree to this, press next:



You may then be prompted to enter your username and password. This is the same username and password that you would enter in the web portal page. You can select “Remember me” to have the system save your credentials:



Windows Security

Your credentials did not work

The credentials that were used to connect to portal.kempscaseworks.com did not work. Please enter new credentials.

User name

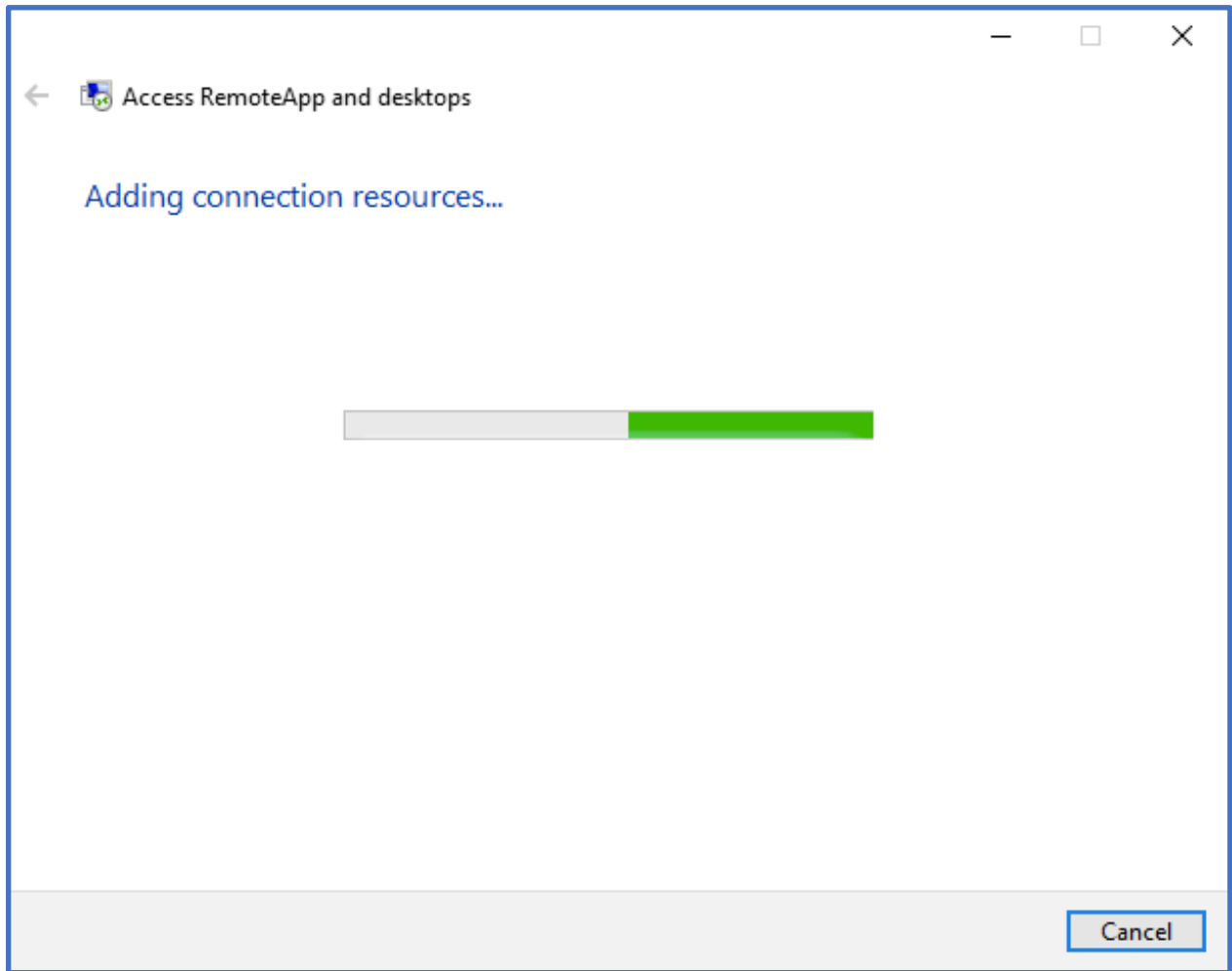
Password

Remember me

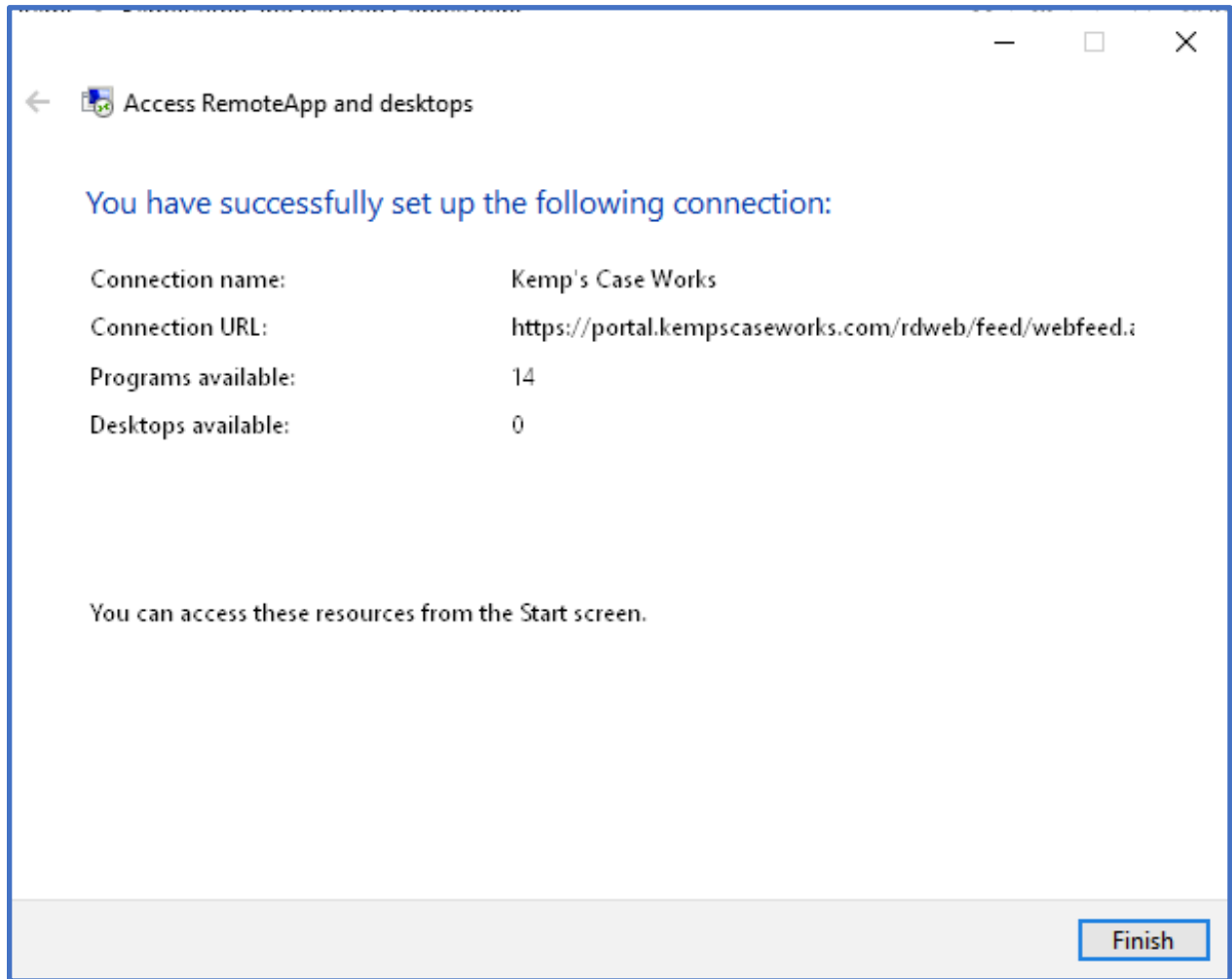
The user name or password is incorrect.

OK Cancel

It may take a minute for the system to get the applications available to you:



Once done, the system will tell you how many items are available to you. Press Finish:



Press "View Resources" to see the available applications:

Connect to desktops and programs at your workplace

Kemp's Case Works Properties

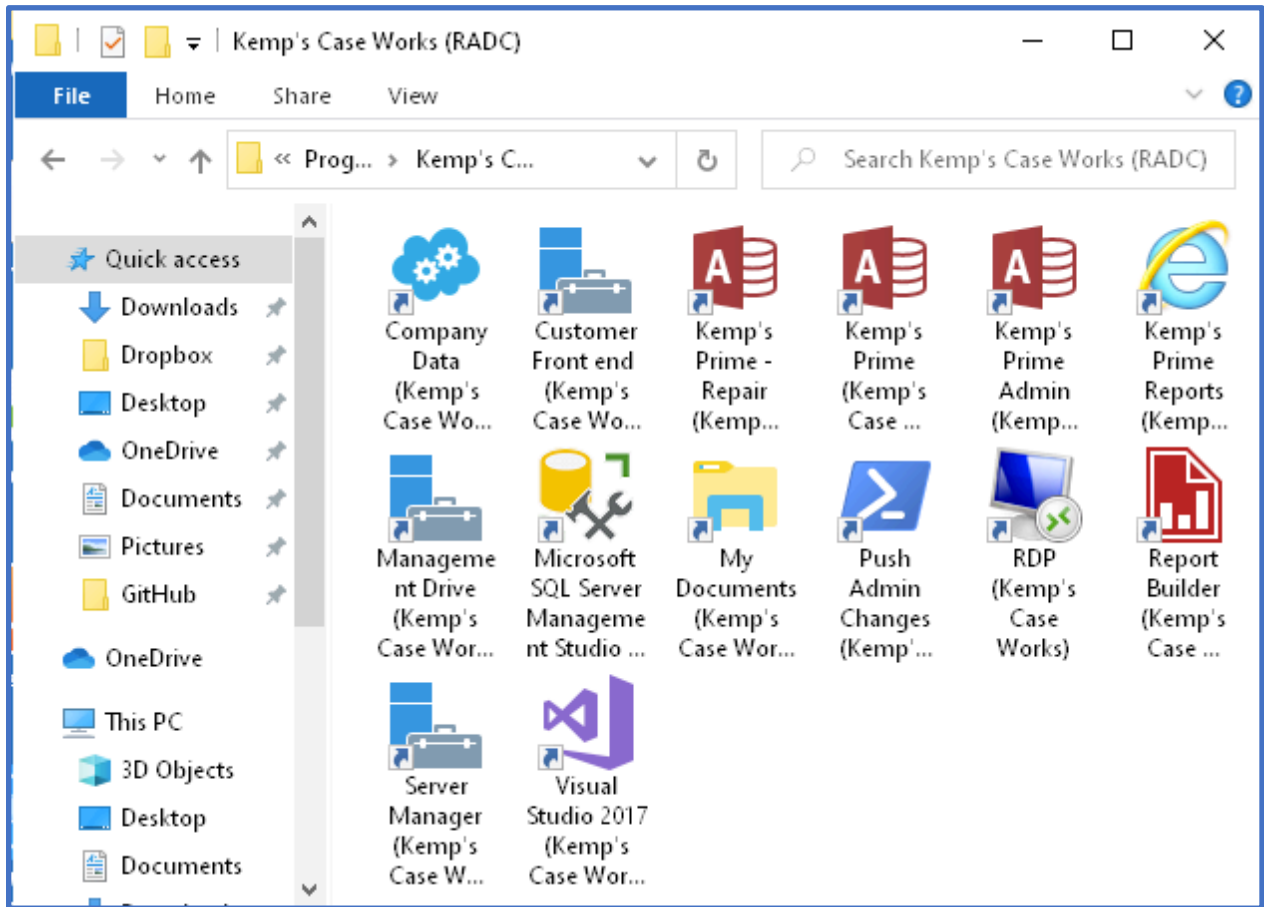
This connection contains: 14 programs and 0 desktops
You can access these resources from the Start screen. [View resources](#)

Connection status: Connected [Disconnect](#)

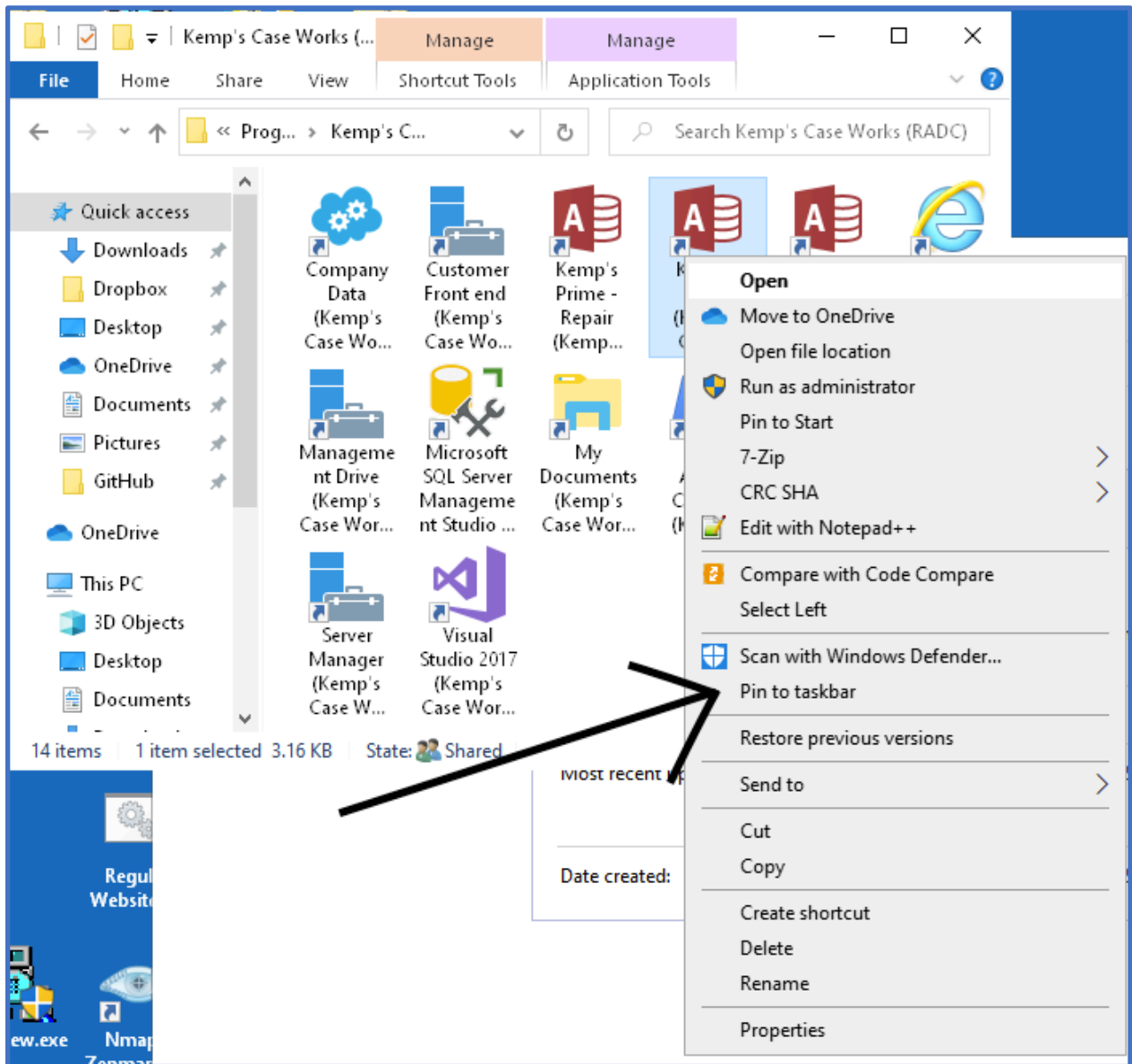
Most recent update: Tuesday, December 03, 2019 at 12:32 PM [View details](#)
✓ Update successful

Date created: Tuesday, December 03, 2019 at 12:32 PM [Remove](#)

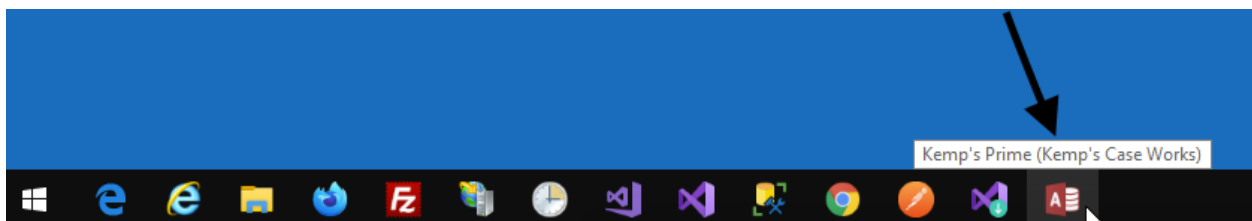
The applications will be shown thusly:



Right-click on an item and choose “Pin to taskbar” to put the item in the Window’s taskbar for easy selection:



Choose the item in the taskbar to start it. Programs that are hosted on Venture will appear with a “(Kemp’s Case Works)” addition to the program name as shown in the taskbar application here:



If you had the system save your credentials, you'll be able to start Prime without having to log on to the Portal. Keep in mind that when your password expires, you may have to use the Portal to reset the password, and then may need to update the saved credentials in the RemoteApp settings.